Insurance Process - Enrollment

1. Apply / Request for change

2. Verify Eligibility; Validate forms; Submit to UN Insurance Unit

3. Validate records and compute contributions; Validate change in coverage and process in the system; Activate coverage with insurance company

4. Issue ID Card

Insurance Process - Claims

5. File a Claim

7. Request a review of denied claim to insurance carrier

No further action required

6. Verify and reimburse?

Yes

Process payment

Notify staff member

No

Review request of denied claim

No

Notify staff member

Yes

Process payment